

# General Purposes Committee – supplementary agenda

Wednesday 16 December 2015 at 6.00 pm

Board Room 1 - Brent Civic Centre, Engineers Way, Wembley HA9 0FJ

# Membership:

Members Substitute Members

Councillors: Councillors:

Butt (Chair) Kabir, Khan, Mahmood, Mashari, McLeish,

Moher (Vice-Chair) J Mitchell Murray and Nerva

Denselow

Pavey

Hirani Councillors:

Kansagra Colwill and Maurice McLennan

Southwood

**For further information contact:** Peter Goss, Democratic Services Manager 020 8937 1353, peter.goss@brent.gov.uk

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democracy.brent.gov.uk

The press and public are welcome to attend this meeting



# **Agenda**

**Item** Page

# 7 Senior management structure

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The report proposes a revised senior management structure for the council.



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• The meeting room is accessible by lift and seats will be provided for members of the public.



# General Purposes Committee 16 December 2015

# **Report from the Chief Executive**

For Information and approval

Wards affected: ALL

# Senior Management Restructure

#### 1.0 Summary

- 1.1 The current senior management structure of the council was implemented in April 2015 and resulted in cost savings of £1.4 million. One of the major changes to the structure was the creation of a Chief Operating Officer's Department. It was always the intention at the time of its creation that its effectiveness would be reviewed after a year, hence the appointment to the post of Chief Operating Officer on a fixed term basis.
- 1.2 As the Council's new Chief Executive, it is my view that the role and department of Chief Operating Officer is too broad. I also think that some of the services within the department do not naturally co-exist. This view, coupled with the resignation of the Strategic Director of Regeneration & Growth following his appointment to the Chief Executive position at Redbridge Council and the fact that the term of the Chief Operating Officer is nearing its end, has made it timely to seize the opportunity to review the current top structure. My preference would be that the corporate structure is capable of responding to a set of diverse demands that impact on the way services are delivered.
- 1.3 This report sets out my proposals to further refine the Council's Senior Management Structure so that there are greater synergies within departmental functions and to further align responsibilities in order to improve productivity and efficiency. It is not my intention, so soon after last year's structural changes, to make significant changes to personnel. It is recognised that any change can be disruptive thus these proposals have largely focused on moving services to where they best fit rather than the need to make cost reductions.

- 1.4 It is important to note that my proposals are about building on our successes to make us better able to meet the challenges ahead. However, given the scale of those challenges ahead, I will wish to revisit the structure again in 18 months time to decide if any further changes are required.
- 1.5 As the majority of the changes are largely realigning services between departments it is envisaged that the proposed structure for the Council will provide more evenly balanced portfolios for the Strategic Directors.
- 1.6 Feedback on the proposals has been received from staff affected. This report sets out:
- 1.7 Full details of the proposals including structure charts are attached at Appendix 1

#### 2 Recommendation

2.1 It is recommended that General Purposes Committee approve the restructuring proposals at Appendix 1.

#### 3. Consultation

3.1 Consultation on the proposed structure has taken place with officers affected by the proposals. The proposals were shared with Strategic and Operational Directors and Heads of Service. Affected staff were able to raise issues or make comments and given the opportunity to meet with the Chief Executive on an one-to one basis and in writing via email. There was general support for the proposed approach, people who responded generally felt that the proposals were clear, logical and pragmatic. The Trade Unions (GMB & Unison) have been notified of the proposed restructure and were formally consulted as part of this process. Every one who made a comment received a response from the Chief Executive. A final outcome report will be issued if the proposals are approved by the General Purposes Committee. There have been some amendments to the original consultation following the consultation. These are included in the final consultation outcome at Appendix 2.

#### 4 Implementation

It is proposed that the new structure will be effective from January 4, 2016.

#### 5 Financial Implications

The proposals are cost neutral but it is anticipated that there will be budget savings realized through the review of services within the new departments which will be necessary as a result of this restructure.

#### 6 Legal Implications

There are no legal implications arising from this report

#### 7 Diversity Implications

The number of posts affected by this restructure is less than ten therefore it is not appropriate to publish EA information as this would mean that individuals could be clearly identified. An EA assessment has been undertaken and no adverse impact has been identified

# 8 Staffing/Accommodation Implications

There will be one compulsory redundancy as a result of these proposals.

# 9 Background Papers

Senior Management Restructure – Consultation Document

#### **Contact Officer**

Carolyn Downs, Chief Executive





# Staff Consultation Paper on proposal of Senior Management Restructure of the Organisation

November 2015

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#### BACKGROUND AND CONTEXT

- 1. PROPOSED TIMESCALES FOR COMMENTS
- 2. SUMMARY AND OVERALL PRINCIPLES
- 3. BUDGETS/SAVINGS
- 4. DETAILS OF PROPOSED CHANGES
- 5 PROPOSED STAFFING
- 5. SELECTION\_CRITERIA / ASSIMILATION AND RING FENCING
- 6. TIMETABLE FOR ACHIEVING RESTRUCTURE
- 7. APPENDICES

#### **Background and Context**

The current senior management structure of the council was implemented in April 2015 and resulted in cost savings of £1.4 million. One of the major changes to the structure was the creation of a Chief Operating Officer's Department. It was always the intention at the time of its creation that its effectiveness would be reviewed after a year, hence the appointment to the post of Chief Operating Officer on a fixed term basis.

As the Council's new Chief Executive, it is my view that the role and department of Chief Operating Officer is too broad. I also think that some of the services within the department do not naturally co-exist. This view, coupled with the resignation of the Strategic Director of Regeneration & Growth following his appointment to the Chief Executive position at Redbridge Council and the fact that the term of the Chief Operating Officer is nearing its end, has made it timely to seize the opportunity to review the current top structure. My preference would be that the corporate structure is capable of responding to a set of diverse demands that impact on the way services are delivered.

This report sets out my proposals to further refine the Council's Senior Management Structure so that there are greater synergies within departmental functions and to further align responsibilities in order to improve productivity and efficiency. It is not my intention, so soon after last year's structural changes, to make significant changes to personnel. It is recognised that any change can be disruptive thus these proposals have largely focussed on moving services to where they best fit rather than the need to make cost reductions.

It is important to note that my proposals are about building on our successes to make us better able to meet the challenges ahead. However, given the scale of those challenges ahead, I will wish to revisit the structure again in 18 months time to decide if any further changes are required.

I have also discussed my proposals with the Leader and the Deputy Leader, who have indicated their support in principle subject to this consultation.

As the majority of the changes are largely realigning services between departments it is envisaged that the proposed structure for the Council will provide more evenly balanced portfolios for the Strategic Directors.

Carolyn Downs Chief Executive

#### 1. Proposed Timescales for Comments

- **1.1** The official formal consultation period with staff will start on 23 November 2015 and will end on 9 December 2015.
- **1.2** Affected staff and their representatives are invited to comment within the consultation period. These should be emailed to <a href="mailto:carolyn.downs@brent.gov.uk">carolyn.downs@brent.gov.uk</a> by 9 December 2015.
- **1.3** All affected staff will be consulted up to and including Heads of Service.
- 1.4 There will be opportunities for staff to have individual or group consultation meetings with me during the consultation period. These meetings will be scheduled to take place between 24 November 2015 and 3 December 2015. Please email <a href="meena.patel@brent.gov.uk">meena.patel@brent.gov.uk</a> to request a meeting and she will book an appointment on my behalf. Staff may be accompanied by a work colleague or trade union representative to these meetings.
- **1.5** Where it is appropriate, specific responses or feedback may be provided prior to the conclusion of consultation. In all other cases it will be provided at the end.

#### 2. Summary and Overall Principles

- 2.1 These proposals seek to align services within departments so that they are better able to respond to the demands of our residents and ultimately improve the quality of services we provide. Some of the guiding principles of the new structure include:
  - maintain our commitment to frontline services, ensuring that delivery is to a high standard.
  - ensuring that it is fit for purpose and reflects both our priorities and the shape of the organisation required today; but more importantly, that it equips the organisation for future demands.
  - to ensure it offers increased opportunities, succession planning and career development.
  - facilitates innovation and provides a platform for further changes and development - including shared services, increased scope for generating income and greater partnership working.
  - strengthens strategic resource planning and our ability to deliver change effectively.
- 2.2 Whilst the Council is ahead in its budget planning for 2016/17, the budget situation will remain extremely challenging right through to 2019/20. While the Council has managed its budgets and the required reductions well to date, there is still a requirement for further reduction in of our revenue budgets by up to £50m by 2020. In order to achieve this the Council will need to strengthen its strategic capacity to manage our resource allocation to our priorities and consider the set of senior management skills required to meet the challenges ahead.

2.3 The proposed structure retains 4 Strategic Director posts, these being Resources, Community Well-being & Housing, Children & Young People and Regeneration & Environment. The overarching proposed structure is attached at Appendix 1. This shows the transfer of the Operational Director Strategic Commissioning to report directly to the Chief Executive and sit on the Corporate Management Team. The restructure will have implications for the positioning within Departments of Operational Directors and Heads of Services but very few posts will be impacted other than through a "lift and shift". Children & Young People Department is currently undergoing a restructure and is exempt rom this consultation.

#### 3. Budgets/Savings

3.1 The costs/savings are largely neutral as the proposals delete 2 Operational Director posts and create 2 new ones, as well as deleting 1 Head of Service post and creating another one.

#### 4 Details of proposed changes

#### 4.1 The Chief Executive's Department

Headed by the Chief Executive, this department will take responsibility for corporate planning, performance, strategic commissioning and communications and Executive Member Services. This will enable the Chief Executive to fully drive and lead the corporate strategy and performance of the Council and the communication of these both internally and externally. The Operational Director Strategic Commissioning will be retitled Director of Performance, Policy & Partnerships and will take responsibility for the following services: Chief Executive Office support, Communications, Commissioning, Information Governance, Complaints and Executive and Member Services. The post holder will sit as a full member of the Council Management Team and will be the Council's Chief Information Officer. The proposed structure is included in Appendix 1.

#### 4.2 The Resources Department

This new Department will be led by a Strategic Director and will bring together all the Corporate Services in the Council into one place. It will comprise the following areas of responsibility: Finance, Legal, HR, Digital Services (excluding Information Governance) Customer Services, Facilities Management, Property, and Commercial Services.

The Strategic Director, Resources will be able to provide an overview of the Council's resource and asset base, these being money, people, property and information technology and manage these to ensure that the priorities of the Council are appropriately resourced. Within this grouping it is proposed that the Financial Services Centre transfer to the Customer Services Centre at a later date in the future.

This will mean that the Chief Finance Officer has a remit which is accountancy based and that transactional finance such as payment services is located with other similarly transactional services like revenues and benefits. This will also result in the deletion of the post of Operational Director, Finance. It is also proposed that Registration and Nationality moves into this department. The Chief Finance Officer will remain the s151 Officer for the Council. An additional post of Head of Commercial Services is to be created which will drive income generation, sponsorship and the marketing of Brent Council Services. This will be a Service Head appointment .The proposed structure is attached at Appendix 2.

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#### 4.3 Regeneration, Growth and Environmental Services Department

The Strategic Director of Regeneration and Growth has recently consulted on proposals which seek to reduce the number of operational directors within the department from three to two. The proposals in this report affect the original structure that was proposed by the Strategic Director of Regeneration and Growth. The areas affected will be the Housing Partnerships, Housing Needs, and Facilities Management teams.

- 4.4 It is proposed that the Housing Needs and Housing Partnerships Services move to the Department of Community Wellbeing and Housing due to the close correlation between the demand for both services. Private Housing will remain in this department but will move to Regulatory Services. A review of the Heads of Service roles in the new Regulatory Services will be undertaken by the Operational Director, Regeneration by the end of March 2016, to determine the appropriate structure for that service. It is also anticipated that the review will include a broader service review of planning and regulatory services. Additionally, Property and Facilities Management services will move into the Resources Department.
- 4.5 The proposal for this Department will now bring together all regeneration, environmental infrastructure services, public realm and regulatory services. Employment and skills will remain an integral part of the Department. This will bring the services together that ensure the delivery of the Council's priority 'A Better Place'. There will be two Operational Directors, one covering Planning, Regulatory Services and Regeneration. The other Operational Director will cover Employment and Skills, Transport, Public Realm, Community Safety and Parking. Both these posts are direct assimilations. The existing Operational Director post Property and Projects is deleted as part of this proposal and as previously consulted upon. It is expected that the permanent Strategic Director will consider the balance of services between the two Operational Directors when appointed in the new year. The proposed structure is attached at Appendix 3.

#### 4.6 Community Wellbeing Department

There are significant synergies between Adult Social Care, Housing, Public health and cultural services, and therefore advantages to bringing them together. The combination of these services will contribute to improving health and well-being outcomes for our residents. This will enable the Council to better target resources towards support for vulnerable people. The proposed outcome based review on housing for vulnerable people will set the direction for the integration of housing and social care.

4.7 Additionally, joining Public Health, Leisure and Culture, Housing and Adult Social Care Services will ensure that community well-being takes a more prominent role across the Council. Once the structure is in place then the Strategic Director and the Director of Public Health will seek to bring together all appropriate public health functions from across the Council and ensure that public health features in all the work the Council undertakes. There will be three Operational Directors covering the briefs of Adult Social Care; Housing, Leisure & Cultural Services and Public Health which results in one new post of Operational Director. The proposed structure is attached at Appendix 4.

#### 4.8 Deputies

The current structure does not include an official deputy Chief Executive. In the Chief Executive's absence a Strategic Director will deputise in line with a 6-monthly rota that will be in operation.

**4.9** The section 151 officer, Monitoring Officer, Director of Public Health and HR Director will have a dotted line reporting arrangement into the Chief Executive.

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**4.10** Table 1 below shows the proposed new Department and Services (excluding CYP which does not form part of this consultation)

**Proposed New Areas of Responsibility** 

Chief Executive's	Resources	Regeneration and Environment	Adult Social Care and Housing
Strategic Commissioning	Finance	Planning	Direct Services and Client Affairs
Communications Unit	HR	Regeneration	Commissioning and Quality
Executive and Member Services	Digital Services	Capital Programme Management	Reablement and Safeguarding
Information Governance	Legal	Regulatory Services including Private Housing Services (excluding Disabled Families Grant) (DFG)	Mental Health
Chief Executive Support	Customer Services	Community Safety and Public Protection	Support Planning and Review
Procurement	Registration and Nationality	Transportation	Housing Needs
Performance and Partnerships	Facilities and Commercial Services	Public Realm	Housing Partnerships (including Disabled Facilities Grant) (DFG)
	Property	Parking and Lighting Employment and Skills	Cultural Services Public Health

# 5 Proposed Staffing

#### 5.1 <u>Impact on Posts</u>

It is proposed that the following posts be deleted:-

Post Title		
Chief Operating Officer		
Operational Director Finance		
Operational Director Property & Projects		
Head of Customer Services		

5.2 It is proposed that the following new posts be created:-

Post Title		
Strategic Director Resources		
Head of Commercial Services		
Operational Director Adults Social Care		
Operational Director Customer Services		

**5.3** It is proposed that the following posts are re-named

Old Post Title	New Title	
Strategic Director Adult Social Care	Strategic Director Community Well-being	
Operational Director Strategic	Director of Policy Partnerships and	
Commissioning	Performance	
Strategic Director Regeneration &	Strategic Director Regeneration &	
Growth	Environment	
Operational Director Community	Operational Director Environmental &	
Services	Employment Services	
Operational Director Planning,	Operational Director, Regeneration	
Property & Regeneration		

#### 6 Selection Criteria

#### 6.1 Job Matching

The job matching has been undertaken in accordance with the Managing Change process.

6.2 It should be noted that there are some vacant posts within the new structure, which provide redeployment opportunities. All vacant posts will be advertised internally in the first instance.

Existing JDs	New JDs	Matching Outcome
Chief Operating Officer (Hay 2)	Strategic Director of Resources (Hay 2)	Fixed Term appt
Strategic Director Adult Social Care ( Hay 2)	Strategic Director Community Well being (Hay 2) Housing & Public	Full Match
Operational Director Community Services. (Hay 3a)	Operational Director Environmental and Employment Services (Hay 3a)	Full Match
Operational Director Strategic Commissioning (Hay 3a)	Director of Policy Partnerships and Performance (Hay 3a) Member Services	Full Match
Operational Director Housing & Employment (Hay 3)	Operational Director of Housing and Culture (Hay 3)	Full Match
Director of Customer Services Service Head	Operational Director Customer Services( Hay 3)	At Risk No Match

- 6.3 Where there are vacancies due to new posts interim arrangements will be put in place to ensure continuity of services. Adverts for the vacant Strategic Director posts and the Operational Director, Adult Social Care will go out externally as soon as possible
- 6.4 The Trade Unions (GMB & Unison) have been notified of the proposed restructure and are being formally consulted as part of this process
- The number of posts affected by this restructure is less than ten therefore it is not appropriate to publish EA information as this would mean that individuals could be clearly identified. An EA assessment has been undertaken and no adverse impact has been identified

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# 7 Timetable for Achieving Restructure

Activity	Date	
Briefing meeting with the trade union representatives	19 November 2015	
Formal Consultation beings.	23 November 2015 – 9 December 2015	
All affected staff receive the consultation document including draft job descriptions and person specifications and proposals for matching staff to new roles on the basis of assimilation, competitive assimilation and ring fenced interviews		
Individual consultation meetings offered	24 November 2015 – 9 December 2015	
Written feedback should be sent to carolyn.downs@brent.gov.uk and cc'd to mildred.phillips@brent.gov.uk		
Consultation ends	9 December 2015	
Consider feedback and draft outcome consultation report including notification of Voluntary Redundancy decisions	10 December 2015	
Final outcome report issued	14 December 2015	
Assessment and selection process begins	15 December 2015	
General Purpose Committee	16 December 2015	
Termination notices will be issued as appropriate  *The proposals mean that some staff will	From 15 December 2015*	
have neither assimilation nor ring-fence rights and will therefore become redeployees immediately following consultation		
Search for redeployment for staff who have been unsuccessful obtaining a post in the new structure	From 15 December 2015.	
Implementation Date	04 January 2015	

Carolyn Downs Chief Executive

#### Supporting staff through change

#### **Workshops and Courses**

If you would like to book a place on relevant workshops or courses please register on Oracle the council's HR and Payroll System, call 020 8937 3912 or email <a href="mailto:hrservices@brent.gov.uk">hrservices@brent.gov.uk</a>.

#### **Brent Learning Hub – E-Learning**

A number of e-learning modules (listed below) are available on the Brent Learning Hub accessed through the intranet at your convenience. If you require assistance please contact the Corporate Learning and Development Team on 020 8937 3912 or email <a href="mailto:hrservices@brent.gov.uk">hrservices@brent.gov.uk</a>.

- Self Development & Career Management these more general modules show how to develop and implement a career plan for the longer term. They provide a structured approach to assessing your own development needs, developing a plan and appraising your progress.
- Impact of change for Employees completing this module will help you to consider the impact of change. It will also help you to understand the need for change and how to cope with it.
- Impact of change for Managers completing this module will help you to consider the impact of change for you and your team. It will also enable you to prepare your team members for change and support them through the change process.

The modules below are aimed at those who may be facing redundancy or a change of jobs as a result of organisational change:

- Reviewing career options this module is aimed at those at risk of, or considering choosing redundancy. It will help you take stock of where you are in your career, and analyse your skills and personal attributes. The module also focuses on how training can help you prove and improve your skills and appreciate other possibilities like self-employment, volunteering, further education or career break travel.
- Searching for Jobs in this module we offer key points that will enable you to use formal and informal sources of new job information, recognise the positives and negatives of self-employment and appreciate the possibilities of volunteering.
- Applying for Jobs this module is on applying for jobs. It offers tips on preparing a good CV, completing paper and on-line application forms and responding to advertisements by letter and on-line.
- Writing a CV this module offers valuable insight into putting together a quality CV. What to include, the problems you may face and the importance of tailoring for each specific job.
- Preparing for Interviews this module offers insight into conducting a successful interview. It outlines the different types of interview and the questioning techniques commonly met with. The module also highlights the importance of effective preparation and the steps to take should you not be successful at interview.

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#### lifestylesupport - Your Employee Assistance Programme (EAP)

Get a helping hand with life's challenges

Balancing the demands of both work and personal life can be a challenge. From time to time, everyone has issues and concerns that impact upon our general well-being. To help you more effectively manage your work-life balance, you have access to a solution called an Employee Assistance Programme (EAP).

The EAP is available to provide you and your loved ones with both practical information and emotional support for any issue you may be facing. Although there is no exhaustive list, some examples include:

#### **Work-Life Balance Practical Support:**

- Financial/Debt issues
- Legal matters
- Consumer issues
- Child care
- ➤ Elder/Disability care
- ➤ Daily-Living Support: through the EAP, we can even help locate a suitable pet sitter, plumber, drycleaner, or any other provider you are looking for.

#### **Emotional Wellbeing Support:**

- > Relationship problems (personal and at work)
- Pressure/Stress
- Anxiety/Depression
- Work overload
- Bullying
- Bereavement

#### **Online Tools and Resources:**

- Library of work-life balance and wellbeing content
- Interactive tools
- > 24/7 Live Instant Messaging with EAP professionals

#### The key benefits of the lifestyle action EAP service include:

- Available 24 hours a day, 7 days a week, 365 days a year. At any time of the day or night, at weekends and over bank holidays, you will be able to speak with one of the EAP professionals.
  - Free Phone
  - Online Instant Messaging
  - SMS Text Messaging
  - Email
- Completely free of charge.
- Unlimited support you can use it as often as you need to.
- Confidential. No personal, identifying information will be disclosed to your employer
- Independent, impartial source of support.

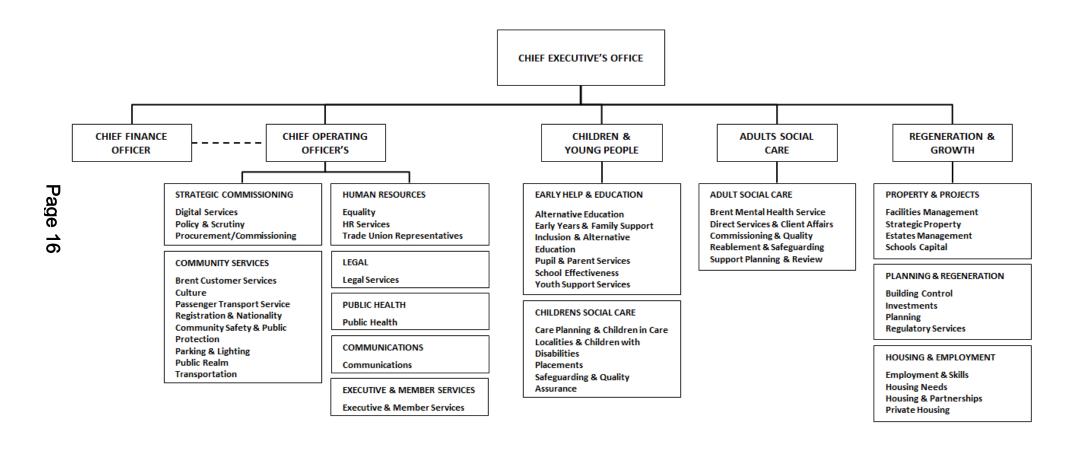
Get a helping hand to deal with life's challenges.

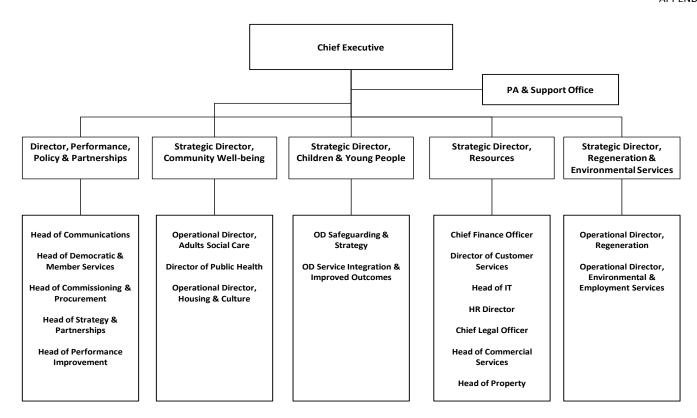
Remember, all you need to do is call the Helpline anytime on 0800 116 4368

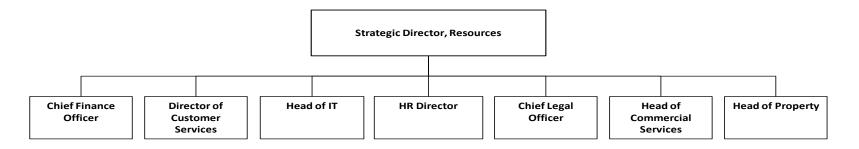
Like to find out more? Visit: www.mybrentrewards.co.uk

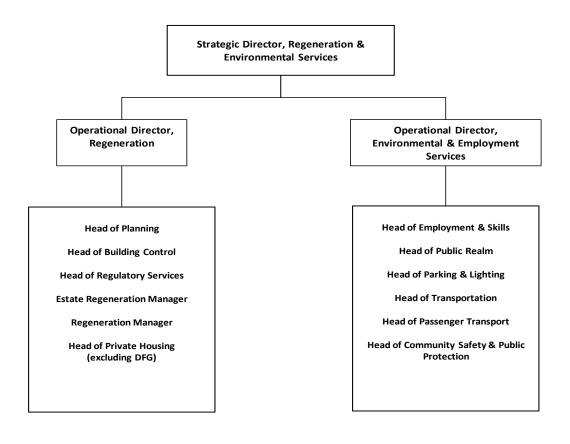
Or visit www.lifestyle-support.co.uk and enter Username: brent Password: employee

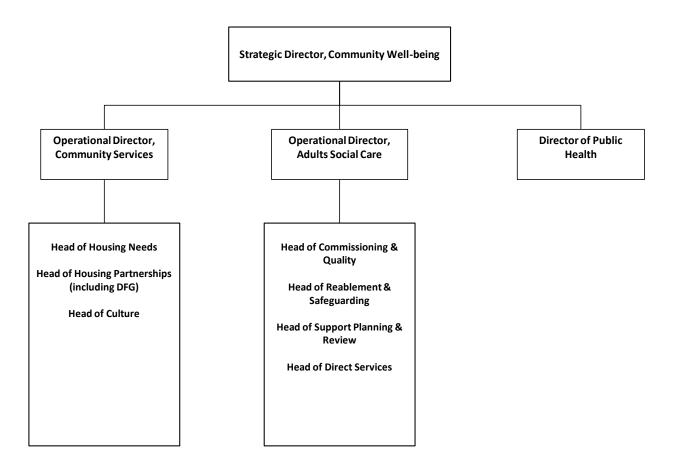
# **Current Structure**











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# **Senior Management Restructure**

# FINAL POSITION FOLLOWING CONSULTATION

**December 2015** 

#### 1. PURPOSE

- 1.1 The current senior management structure of the council was implemented in April 2015 and resulted in cost savings of £1.4 million. One of the major changes to the structure was the creation of a Chief Operating Officer's Department. It was always the intention at the time of its creation that its effectiveness would be reviewed after a year, hence the appointment to the post of Chief Operating Officer on a fixed term basis.
- 1.2 As the Council's new Chief Executive, it is my view that the role and department of Chief Operating Officer is too broad. I also think that some of the services within the department do not naturally co-exist. This view, coupled with the resignation of the Strategic Director of Regeneration & Growth following his appointment to the Chief Executive position at Redbridge Council and the fact that the term of the Chief Operating Officer is nearing its end, has made it timely to seize the opportunity to review the current top structure. My preference would be that the corporate structure is capable of responding to a set of diverse demands that impact on the way services are delivered.
- 1.3 This report sets out my proposals to further refine the Council's Senior Management Structure so that there are greater synergies within departmental functions and to further align responsibilities in order to improve productivity and efficiency. It is not my intention, so soon after last year's structural changes, to make significant changes to personnel. It is recognised that any change can be disruptive thus these proposals have largely focused on moving services to where they best fit rather than the need to make cost reductions.
- 1.4 It is important to note that my proposals are about building on our successes to make us better able to meet the challenges ahead. However, given the scale of those challenges ahead, I will wish to revisit the structure again in 18 months time to decide if any further changes are required.
- 1.5 I have also discussed my proposals with the Leader and the Deputy Leader, who have indicated their support in principle subject to this consultation.
- 1.6 As the majority of the changes are largely realigning services between departments it is envisaged that the proposed structure for the Council will provide more evenly balanced portfolios for the Strategic Directors.
- 1.7 Formal consultation with staff and trade unions was undertaken for a fifteen day period started on the 27<sup>th</sup> November and finished on 9<sup>th</sup> December 2015. This is considered a reasonable time for a consultation process of this nature and mirrors the timescale for other consultations at this level. Feedback on the proposals has been received from staff affected. This report sets out:
  - the conclusions from the formal consultation;
  - the final structure for the Council, including job descriptions;
  - next stages.

#### **2 CONSULTATION**

- 2.1 Formal consultation with all Strategic Directors, Operational Directors and Heads of service commenced on the 27<sup>th</sup> November, 2015. All staff affected were offered the opportunity to have one to one consultation meetings with the Chief Executive.
- 2.2 Some alternative suggestions were put forward in response to the proposals which have resulted in some changes to the final structure job descriptions. The details of these have been set out in the body of this report.
- 2.3 The final response along with any agreed changes are outlined below. All individuals who have provided feedback have been responded to individually or had a direct conversation with the Chief Executive.
- 2.4 There were no major areas of concern; however amendments to the original proposals have been made as a result of some of the comments received.
- 2.5 There were also a number of specific responses relating to other services outside this consultation. These are summarised below, alongside the changes to the proposals resulting from the consultation.
- 2.6 The overall restructuring proposals (structure charts at Appendix 1-4), including final job descriptions are now confirmed (at Appendix 5).

#### 3 CHANGES RESULTING FROM CONSULTATION

#### Resources

3.1 There were no changes to the proposals outlined in this department, other than minor changes to job descriptions.

#### **Chief Operating Officer's Department**

3.2 The rationale for splitting the COO department was welcomed by many.

#### **Regeneration and Environment**

- 3.3 A number of suggestions were received in relation to the Employment and Skills service. It was felt that the service was better located within Regeneration rather than Environment.
- 3.4 Similarly, it was suggested that Regulatory Services should be located with Environment rather than Regeneration.
- 3.5 The suggestions in respect of Employment and Skills and Regulatory Services are logical. However a review of regulatory services in its wider sense is currently underway and I believe it would be best to wait until this is concluded by the existing relevant Operational Director before making any changes. I have therefore asked the Operational Directors in Regeneration and Environment to include these considerations in their wider review of services within the department.

- 3.6 Another suggestion was that the responsibility for the carbon project team should remain with Environmental Services rather than transferring the service with Culture to Community Wellbeing. This suggestion has been accepted and will now form part of the Public Realm Service.
- 3.7 In the original proposals, the Disabled Facilities Grants Team were split from the rest of Private Sector Housing, and was to transfer to Community Well being whilst the other teams within Private Sector Housing remain within this department within Regulatory Services. A strong argument was put forward by numerous colleagues for keeping the teams within Private Sector Housing together in Community Well being. As a result, the original proposals have now been amended and the Private Sector Housing will no longer be part of this department but will move to Community Wellbeing, with the rest of Housing Services. However, I have asked the relevant Operational Director to consider the enforcement side of Private Sector Housing within the review of all regulatory services.
- 3.8 There was a suggestion that consideration should even be given to bringing Noise, ASB and Waste Enforcement teams together under a single strand to create a team capable of utilising enforcement powers and flexing resource in response to emerging issues. This too will be considered as part of the wider review of this department.
- 3.9 Another comment was that there would be mileage in splitting Noise from Regulatory Services and moving it to the Environmental team. The current response to Noise nuisance is disjointed and residents do not necessarily understand the difference between statutory and non-statutory noise, and therefore find themselves bounced from department to department seeking resolution to their issues. Noise have a range of tools and powers which, when added to the ASB tools and powers, could form a formidable arsenal against those who cause the most disruption in our community. Joining these services up more closely in the same service area (or even the same team) would make our nuisance enforcement much more joined up we would be able to work much closer together to solve neighbourhood problems. This suggestion will also be considered as part of the review of Regeneration and Environment.

#### **Community Well being**

- 3.10 It was suggested that the Culture Service would benefit from co-location with Regeneration and Environment. This suggestion has been considered and has not been accepted.
- 3.11 As stated in 3.7 above the Private Sector Housing Team will now be located as a whole unit, within this department, including the Disabled Facilities Grants Team
- 3.12 Additionally the Carbon Project Team will no longer be part of this department as highlighted in 3.6 above.

#### 4 Other Comments

4.1 The CYP department works quite closely with the Prevent team when there are appropriate cases and this involves social care, early help and colleagues in schools, depending on the type of case. There is also of course the work with

supplementary schools. This is in addition to external partners. Equally there are Prevent cases that are dealt with directly by the community safety team and which the department is not involved with. A question was put forward as to whether these aspects of community safety work could come under the CYPS Department. I have discounted this suggestion.

- 4.2 Likewise there was a suggestion that the close link between Community Safety and the YOS might be strengthened if the YOS were transferred to CYOPS. Clearly there are strengths and weaknesses related to these community services but I would prefer to keep Community Services together as a whole unit rather than split it up around the Council.
- 4.3 Councilors have raised the issue of the location of the post of Head of Commercial services and questioned whether it should be in the Chief Executive's Department. Once the strategic Director resources has been appointed then I undertake to consider its location.

#### 5 Next Steps

- 5.1 The consultation document included a summary of the proposed approach to implementation of the changes, in line with the Council's Managing Change Policy, as well as a timetable for implementation.
- 5.2 Prior to the consultation period a detailed job matching exercise was carried out, which identified whether individuals were matched on the basis of assimilation, competitive assimilation, ring-fenced interview or a match could not be made.
- 5.3 Staff subject to redundancy will be informed of their last date of service.
- 5.4 The new posts of:
  - Strategic Director of Resources;
  - Operational Director of Adult Social Care,

will be advertised externally in January 2016, in line with Council Policy.

- 5.5 The post of Operational Director Customer Services will be advertised internally in January 2016.
- 5.6 Additionally the post of Strategic Director Regeneration and Environment will be advertised externally in January 2016.
- 5.7 Next steps will include:
  - Reporting to the General Purposes Committee in December 2016
  - implementing the new structure;
  - identifying staff, budgets and systems relating to these functions, which will need to change and/or transfer; and
  - communicating the arrangements to departments.
- 5.8 The new structure will be effective from 4<sup>th</sup> January, 2016.

#### **6 OTHER CONSIDERATIONS – Interim Arrangements**

- 6.1 The following interim arrangements will be put in place pending permanent appointments.
  - Lorraine Langham will be seconded to Regeneration & Environment as Interim Strategic Director.
  - An Interim Strategic Director of Resources will be appointed in January 2016.

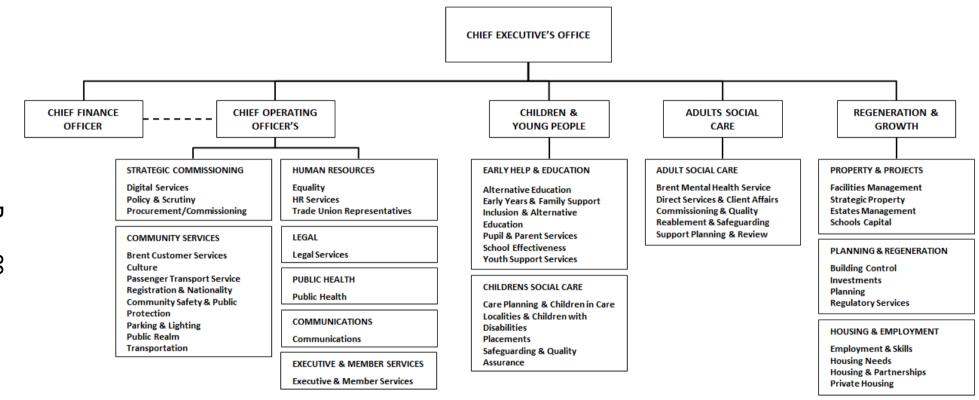
#### 7 EQUALITY IMPACT ASSESSMENT

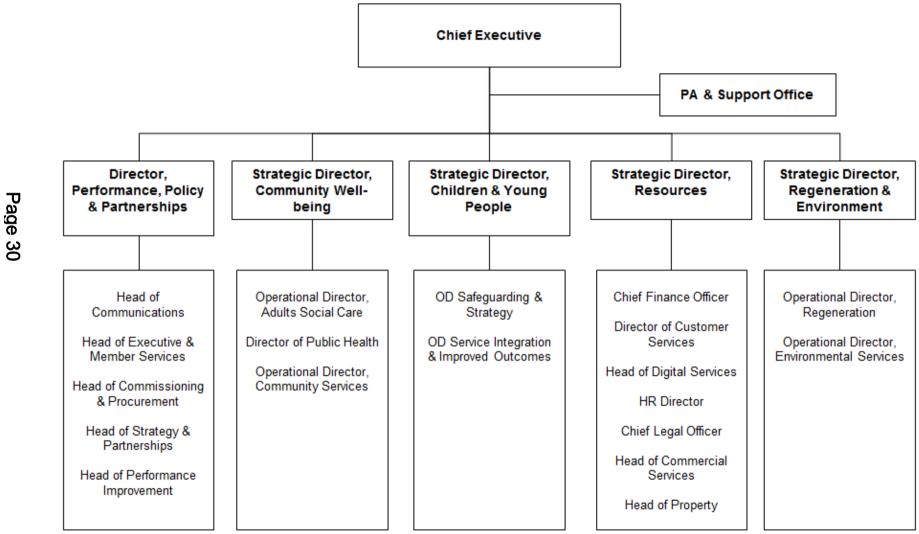
7.1 The number of posts affected by this restructure is less than ten therefore it is not appropriate to publish EA information as this would mean that individuals could be clearly identified. An EA assessment has been undertaken and no adverse impact has been identified

#### 8 Further Information

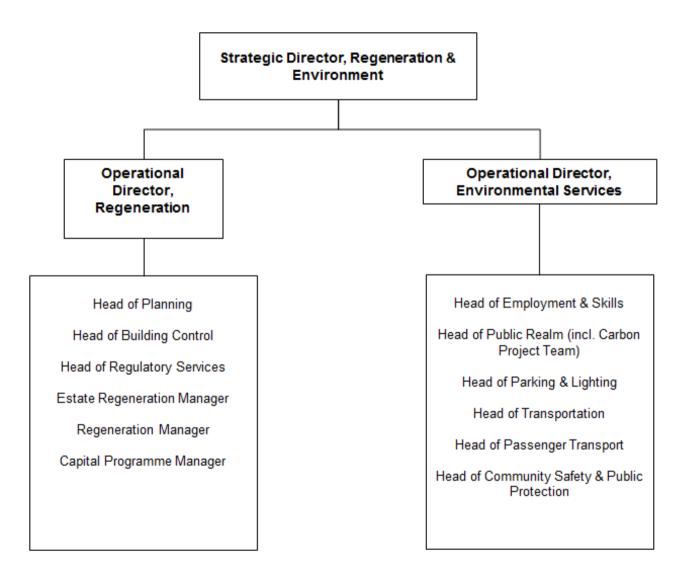
8.1 In the event of any further queries please seek advice from Carolyn Downs

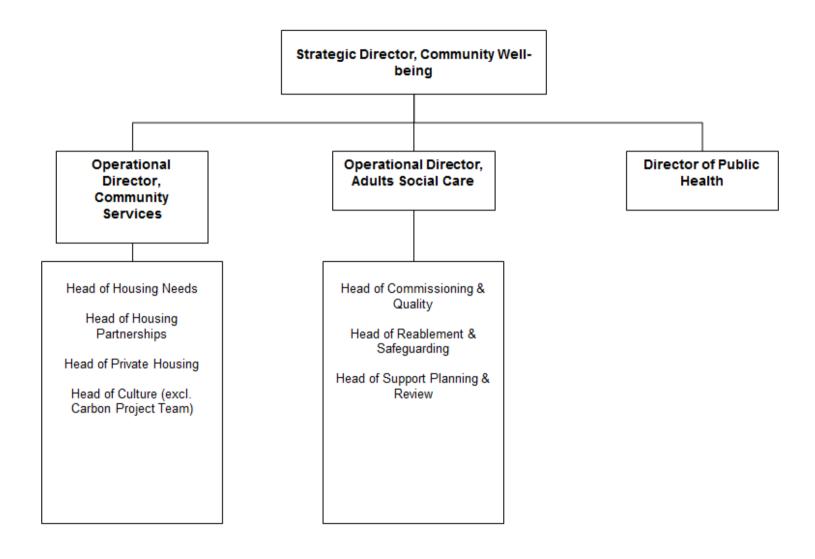
# **Current Structure**











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